



Almonte General Hospital  
Carleton Place & District Memorial Hospital  
Fairview Manor  
Lanark County Paramedic Service

**2026 Report to Our Community**

# **Caring for a Growing Community**

***Delivering More. Planning for More.  
Advocating for More.***

# A Message from Michel G. Vermette and Brad Harrington



Michel G. Vermette, MRHA Allied Boards Chair



Brad Harrington, MRHA President & CEO

## What We Accomplished

This past year, our teams delivered exceptional care to a growing community. Our CT Scanner completed its first full year, bringing advanced diagnostics home for thousands of patients. We joined the Atlas Alliance and began preparing for Epic electronic health records, advancing our digital health readiness. CPDMH achieved National Echocardiography Accreditation, and LCPS celebrated 25 years of dedicated service. Community Paramedicine and the LIFT mobile outreach program expanded access to care for vulnerable residents. Through the NEST program, we strengthened support for parents, newborns, and families from the very beginning of life.

## What We Are Facing

Our communities are growing faster than almost anywhere in Ontario. Emergency department demand remains strong. The demand for diagnostics, surgical services, and long-term care is increasing every year. At the same time, healthcare funding has not kept pace with the true cost of delivering care. We are managing responsibly and making difficult decisions every day, but the gap is real, and our communities deserve to understand the challenges facing local healthcare.

## What Comes Next

We are committed to building a healthcare system that grows with our communities. That means advocating for fair and sustainable funding, investing in our people, strengthening regional partnerships, and planning for the infrastructure our region will need.

**Michel G. Vermette, MRHA Allied Boards Chair & Brad Harrington, MRHA President & CEO**

# By The Numbers

2025–2026 at a Glance

## PRIMARY METRICS

34,500+

Emergency Department  
Visits

40,000+

Resident Days of Care

16,000+

Paramedic Patient Calls

## SECONDARY METRICS

186

Care Spaces

2,200+

Surgeries Performed

32,000+

Outpatient Visits

## SUPPORTING METRICS

422

Babies Born

6,500+

Community Paramedicine  
Visits

500+

LIFT Outreach Visits

"Every number tells a story. Every story reflects a community member who relied on local healthcare when they needed it most."

# Growing Communities. Growing Demand.

Our region is growing faster than almost anywhere in Ontario—including Carleton Place, Mississippi Mills, Beckwith, and surrounding communities—and healthcare must grow with it.



## Almonte

Population growth forecast



### Emergency Department Visits

Strong ED volumes reflect continued demand for local emergency care.



## Carleton Place

Population growth forecast



### Diagnostic Imaging

CT and imaging demand increasing as our population grows and ages



## Mississippi Mills

Population growth forecast



### Long-Term Care

An aging population means more residents needing compassionate, local care



## Residents aged 65+

Increase in seniors

These are not just numbers. They represent families moving to our communities, seniors aging in place, and a growing need for the healthcare services that keep our region healthy and thriving.

*Source: Municipal growth forecasts and demographic projections.*



### Physician Recruitment

Attracting and retaining physicians is critical to meeting growing demand



### Community Paramedicine

Expanding assessments, treatments, diagnostics, and outreach services to support seniors and vulnerable residents across the community.

**Our communities are growing. Healthcare demand is growing.  
Local healthcare must grow too.**

# Efficient. Responsible. Under Pressure.

## The Financial Reality of Local Healthcare



### Healthcare Costs

# +6% per year

The true cost of delivering care continues to rise.



### Funding Growth

# +4% per year

Government funding has not kept pace.

**This is not a story about expansion. It is a story about protecting the local healthcare services our communities depend on.**

### Our Communities Are Growing

More residents. More patients. More complexity. The demand for local healthcare grows every year.

### The Cost of Care Is Rising

Wages, supplies, equipment, and technology costs increase every year — as they should, to maintain quality care.

### Funding Has Not Kept Pace

Government funding grows at approximately 4% per year while the true cost of delivering care grows at 6%.

### Responsible Stewardship Is Essential

The MRHA manages every dollar carefully — and continues to advocate for fair, sustainable funding that reflects the true cost of local care.

***We are not asking for more than we need.  
We are asking for what our community deserves.***

# Community Impact

Every investment we make is an investment in our community



KEEPING CARE CLOSE TO HOME

## Thousands of Patients. One Less Drive.

### CT Scanner — Almonte General Hospital

Advanced CT imaging now available right here at home. No referrals to distant hospitals. No long drives for critical diagnostics.

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GIVING FAMILIES THE GIFT OF HOPE

## Outstanding Achievement in Organ & Tissue Donation.

### AGH — Trillium Gift of Life Network Award

Ontario Health recognized AGH for leading practices in routine notification — giving families the opportunity to save lives and honour their loved ones' wishes.

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## Using Blood Wisely Hospital Designation

### CPDMH — Choosing Wisely Canada & Canadian Blood Services

Recognized for leading practices in blood stewardship and evidence-based transfusion care.



SUPPORTING OUR FASTEST-GROWING REGION

Built for a Growing Community.

### Thomas Cavanagh Emergency Department — CPDMH

Designed for one of Ontario's fastest-growing communities. Modern design, advanced equipment, and local emergency care when it matters most.

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SUPPORTING INDEPENDENCE

## Supporting Health, Independence and Quality of Life

### Community Paramedicine & LIFT

Improving access to healthcare, outreach services, and community supports for seniors and vulnerable residents across Lanark County.

**6,500+ Community Paramedicine visits**  
**500+ LIFT outreach visits**

# A Year of Transformation

## 2025–2026 Milestones

### Outstanding Achievement in Organ & Tissue Donation

AGH received Ontario Health's Trillium Gift of Life Network Outstanding Achievement Award — recognizing leading practices that give families the gift of hope.

### Strengthening Emergency Department Stability

Physician recruitment, scheduling improvements, and regional partnerships helped maintain access to emergency care.

### NEST Program Launch

The Newborns and Expectant Families Support Team — a community partnership connecting expectant parents, newborns, and young families with healthcare, social services, and support close to home.

### Using Blood Wisely Designation

CPDMH was recognized by Choosing Wisely Canada and Canadian Blood Services for meeting national benchmarks in blood stewardship and reducing unnecessary transfusions.

### Strategic Plan 2026–2030 & State of Healthcare Forum

A bold roadmap for Quality, People, Integration, and Sustainability — and a conversation about the future of local healthcare.

### Joined the Atlas Alliance and Began Preparing for Epic

AGH and CPDMH joined the Atlas Alliance to support the future implementation of Epic electronic health records — a major step toward connected, coordinated care across our region.

### Community Paramedicine

Expanded assessments, treatments, diagnostics, and outreach services, improving access to care outside traditional healthcare settings.

### National Echocardiography Accreditation

CPDMH received national accreditation for cardiac diagnostics — ensuring patients receive the highest standard of heart care, locally.

### 25 Years of Lanark County Paramedic Service

A quarter century of service, innovation, and commitment to residents across Lanark County.

### LIFT Mobile Outreach

The Lanark Integrated Frontline Team (LIFT) expanded access to healthcare, social services and community supports for vulnerable residents through proactive outreach and community partnerships.

# Care Across the MRHA



## Almonte General Hospital

- Thousands of patients access advanced CT imaging closer to home
- 422 babies born — obstetrical care for our families
- NEST Program — supporting expectant parents, newborns, and young families
- Emergency Department stabilization through physician recruitment



## Carleton Place & District Memorial Hospital

- New Thomas Cavanagh ED — built for a growing community
- National Echocardiography Accreditation achieved
- Using Blood Wisely Hospital designation recognized by Choosing Wisely Canada and Canadian Blood Services



## Fairview Manor

- Resident-centred long-term care
- 40,000+ resident days of compassionate care
- Family connections and community at the heart of everything
- Home for our most cherished community members



## Lanark County Paramedic Service

- Community Paramedicine — supporting independence and quality of life across the community
- LIFT — connecting vulnerable residents with healthcare, social services, and community supports
- 16,000+ patient calls, 6,500+ Community Paramedicine visits, 500+ LIFT outreach visits

**One Alliance. Four sites. Serving every corner of our region — every day.**

# Our People & Living Our Values

The heart of everything we do – 700+ staff, medical staff, volunteers, and Board Directors.



Our values are not words on a wall. They are the daily choices made by every member of our team – in every hallway, every home visit, and every moment of care.



## Care with Heart

Empathy, compassion, and kindness



## Rise to the Challenge

Resilience, adaptability, and resourcefulness



## Create Impact Together

Listen, value unique strengths, build relationships

## Volunteer Appreciation



## Staff Spirit



## Community



## Welcome Everyone

Connection, understanding, and a sense of belonging for all



## Commit to Our Best

Continuous improvement and learning

## Long Service Award Recipients



# Foundation Impact

Community generosity. Local impact. Every dollar stays here.



Investing in exceptional care for Almonte and beyond.

**\$3 Million**

CT Scanner Campaign

Because of community generosity, thousands of patients can now access advanced CT imaging right here at home – no long drives, no distant referrals. This is what donor support looks like in action.

- Run for Women's & Newborn Health – supporting obstetrical care
- Golf Tournament – signature annual fundraising event
- Equipment & Technology – every dollar goes directly to patient care
- Supporting the implementation of Epic electronic health records



foundation

Building the future of healthcare in Carleton Place.

**\$5 Million**

Healthy Futures. *Together!* Campaign

Community donors made the Thomas Cavanagh Emergency Department possible. This campaign is proof that when a community believes in local healthcare, extraordinary things happen.

- Catch the Ace – supporting local healthcare
- Smile Cookie Campaign – community partnerships in action
- Butterflies in Flight – celebrating hope and remembrance
- Community Fundraising – galas and events year-round



Foundations are the bridge between community generosity and exceptional patient care.

# Looking Ahead

## Strategic Plan 2026–2030

Providing quality healthcare in our growing communities by empowering our team and improving our systems and infrastructure.

### Why this Plan matters



Growing and changing communities



Rising demand for care



Pressure on healthcare services and infrastructure



The need for focus and clear priorities

### Our Purpose

**Proudly providing your healthcare close to home.**

### Our Values



Care with Heart



Welcome Everyone



Commit to Our Best



Rise to the Challenge



Create Impact Together

### Our Strategic Directions

Provide access to quality healthcare



Foster a collaborative working environment



Enable our team through improved processes, technology, and infrastructure



Secure fiscal and operational sustainability



### What this means for our communities

✓ Guides priorities and decision-making

✓ Helps focus resources where they matter most

✓ Supports sustainable, high-quality care close to home

✓ Built through engagement with staff, patients, and community members

**Together, we are building a stronger future for healthcare in our region.**

***As we look ahead, we invite our communities to stay informed and engaged. Understanding the realities facing local healthcare helps ensure the needs of our growing region continue to be heard.***

# Thank You To Everyone Who Makes Local Healthcare Possible

Behind every number in this report is a person — a nurse, a paramedic, a volunteer, a physician, a support worker — who showed up for our community.



## Our Donors

Every gift makes a difference. Thank you for investing in local healthcare.

## Our Community

Thank you for trusting us with your most important moments.

## Our Team

700+ staff, physicians, paramedics, volunteers, leaders and Board Directors — thank you.

**Local healthcare. Local people. Local pride.**

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